## What do lowe? <br> \$3,208.82

How much did I use?
317
CCF

## Your Monthly Gas Use At a Glance




## Important messages from Liberty

IF YOU SUSPECT A GAS LEAK: LEAVE the area immediately. DO NOT smoke, use a phone or cell phone, turn on/off any lights or appliances or operate any vehicle or equipment that could cause sparks. If you suspect
$\square$ a gas leak, don't wait! Leave the area and call our emergency number at 855-216-6306 or call 9-1-1.



Please check box and see reverse for: $\square$ Assistance Donation

## REMIT TO:

LIBERTY UTILITIES GEORGIA
75 REMITTANCE DRIVE, SUITE 1918
CHICAGO, IL 60675-1918

## Understanding Your Bill

For additional information please visit www.LibertyEnergyandWater.com.

## Your Monthly Gas Use At a Glance

Degree Day: A measure of coldness based on the extent to which the daily mean temperature falls below $65^{\circ}$. For example, on a day when the average temperature is $35^{\circ} \mathrm{F}$, there would be 30 degree days experienced.

## Units:

- CCF = Hundred Cubic Feet
- MCF = Thousand Cubic Feet


## Charges

Due Date/Late Charge: Please pay your bill by the due date to avoid a late charge.
Franchise Fee: This fee, if applicable, is charged by your city or county for the use of alleys, streets and rights-of-ways for gas lines to provide your service. The fee is based on the amount of each customer's bill.

Monthly Customer Charge: This is a fixed cost regardless of your usage and covers metering, billing and account maintenance.
Multiplier: Converts the metered unit of measure to the standard billing unit of measure, where applicable.
Prorated Bill: If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.
Purchased Gas Adjustment (PGA): This reflects the market increases and decreases in the price we pay for gas delivered to our customers, there is no markup. This rate can vary on a monthly basis as the cost of gas changes.
Rate: This code represents the rate used to calculate your bill.
Read Type (Actual): If we are unable to read your meter we will estimate your consumption for the month.
Taxes: This section shows state and local taxes, including city franchise tax, if applicable.
Weather Normalization Adjustment (WNA): A charge (during warmer than normal weather) or credit (during colder than normal weather) applied to your bill that is calculated based on usage and average temperatures during a billing period. This generally happens between October and April.

## Other Information

## Medical Emergency

If you believe that a medical emergency exists in your home or would exist if service were to be disconnected, you may be protected from disconnection. Please contact us at 855-216-6306 for more information.

## General Correspondence

Please remember your 12-digit account number on any correspondence to us. Contact us if you have had a change in mailing address or name.

Mail to:
Liberty Utilities
2300 Victory Drive
Columbus, GA 31901

## กiำ <br> Important Information

Customer Service: 855-216-6305
Emergency: 855-216-6306
Website: www.LibertyEnergyandWater.com
Social Media: @LibertyUtil_GA
Phone Service for Hearing and Speech Impaired: 7-1-1 Dig Safee: 8-1-1

## Payment Options

EFT (Automatic) Payments
Pay your bill automatically from your bank account.

Online
www.LibertyEnergyandWater.com
Phone
855-216-6305
Mail Payments
Liberty Utilities Georgia
75 Remittance Dr, Suite 1918
Chicago, IL 60675-1918

- In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

## Billing Programs

Budget Billing (BBP)/Levelized Budget Billing (LVL)
Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the difference between Budget/Levelized Budget Billing and Actual Charges to Date otherwise known as Settlement Amount.

## Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The statement will also show the Remaining Installment Plan amount to be billed.
Community Energy Assistance Program
You can help others in need to pay their monthly gas bill by donating to our community energy assistance program. All donations are distributed to a local or area non-profit energy assistance agency(ies) that serves your community. Visit LibertyEnergyandWater.com for information on which agency(ies) received your donation. Please choose an amount to be billed monthly on your Liberty statement:
$\qquad$ \$5 $\qquad$ \$10 $\qquad$ \$20 $\qquad$ Other $\qquad$ One-Time Contribution $\qquad$

| Meter | Read | Service | Billing |  | CCF | Pressure |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Number | Type | Days | Period | Current | Previous | Used | Factor |
| PS0000000 | Actual | 35 | $12 / 1 / 21-1 / 4 / 22$ | 97000 | 96761 | 239 | 1.32525 |

## What am I paying for?

## Additional messages

| Previous Balance | $\$$ | $2,796.04$ |
| :--- | ---: | ---: |
| Payment(s) Received as of $01 / 05 / 2022$ | $\$$ | 0.00 |
| Balance Forward | $\mathbf{\$}$ | $\mathbf{2 , 7 9 6 . 0 4}$ |

## Current Charges

| DELIVERY CHARGES | QUANTITY USED | COST PER CCF |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Monthly Customer Charge |  |  |  | \$ | 58.34 |
| Commodity Charge | 316.735 CCF | \$ | 0.29630 | \$ | 93.85 |
| Weather Normalization Adj. | 316.735 CCF | \$ | 0.13749 | \$ | 43.55 |
| TOTAL DELIVERY CHARGES |  |  |  | \$ | 195.74 |
| GAS CHARGES | QUANTITY USED |  | T PER CC |  |  |
| PGA - Purchased Gas Adj. | 316.735 CCF | \$ | 0.60000 | \$ | 190.04 |
| TOTAL GAS CHARGES |  |  |  | \$ | 190.04 |
| TAX CHARGES |  |  |  |  |  |
| State of GA Sales Tax \| 385.78 @ 4\% |  |  |  | \$ | 15.43 |
| County of Hall \| \$385.78 @ 3\% |  |  |  | \$ | 11.57 |
| TOTAL TAX CHARGES |  |  |  | \$ | 27.00 |
| TOTAL CURRENT CHARGES |  |  |  | \$ | 412.78 |

## Total Amount Due

Help your neighbors in need by donating to Liberty's Community Energy Assistance Program. To donate monthly, check a box on the back of your bill to round up to the next dollar or to donate another amount. Or visit www.libertyenergyandwater.com. You may change or end your donation by calling 855-216-6305. Your tax deductible donation will be added to your monthly natural gas bill. All donated funds stay in your community to help qualified lowincome families and individuals.

## PAGE INTENTIONALLY LEFT BLANK

